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Book

# Top startups worldwide : an investigation on entrepreneurial and organisational profiles

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Katia Giusepponi Ernesto Tavoletti Virginia Tosi

# TOP STARTUPS WORLDWIDE

An investigation on entrepreneurial and organisational profiles





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# Introduction

Research into entrepreneurial factors of success and failure continuously improves through observing and studying new players in the business world.

This work focuses on top startups in the world and seeks to understand their current habitat, what they excel in, and also the challenges awaiting them.

Based on technology and knowledge, the high-value startups analysed here capture and facilitate global tendencies, leveraging interconnectivity and sharing.

They create strengths from the worldwide ecosystems in which they are immersed and which give them easier access to resources but the organisational profiles often represent contexts of weakness and fundamental challenge.

The main contribution of this work is to show the positive effects of *plurality*. In particular this concerns the number of founders, attitudes to participation, and a sense of belonging and cooperation; and from an external perspective, factors such as the attitude towards collaboration and the ability to make use of fertile ecosystems, or to understand and interpret global trends.

Moreover, an effort to link strategic, organizational and social profiles has been made, creating a model for understanding entrepreneurship which will also be useful for comparing future evidence.

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# 1. Theoretical framework

Katia Giusepponi and Ernesto Tavoletti

A startup or new venture is generally understood as a nascent enterprise with a relatively innovative focus but often lacking a proper business model. Understanding the critical success factors of growth is relevant in order to provide recommendations and guidelines to new entrepreneurs.

The literature on the critical success factors for their growth is extensive (Plummer et al. 2016) and access to financial capital is one of the main factors (Gilbert et al. 2006). As capital investors look for "signals" that demonstrate the quality of a new venture's unobservable resources and capabilities, the following signals play the role of second order critical success factors: 1) "third-party signalling", such as a certifying institution, a respected intermediary or any other prestigious third party that the investors assume to be better informed than them about the startup potential (Pollock & Gulati 2007); 2) affiliation to a prominent venture development organization (VDO) (Chen et al. 2008) that will provide networking and help it to succeed; 3) firm's human and social capital (Beckman et al. 2007); 4) managerial experience of the founding team (Stuart & Abetti 1990).

Plummer et al. (2016) provide evidence that the managerial experience of the founder will increase the probability a new venture receives external capital only when the new venture also has a VDO affiliation. Founding team's educational heterogeneity and prior founding experience have a positive and significant effect on the likelihood of a firm's creating breakthrough innovation but the relationship depends on the firm's stage of life (Tzabbar & Margolis 2017). Rasmussen et al. (2012) investigate number and mindset of founders, growth, and networks in five categories of Danish international new ventures and show that the more international the typology of venture, the higher the percentage of firms with more than one founder: 36% of the born local firms; 45% of the born international sourcers; 66% of the born international sellers; 59% of the born European firms; 68% of the born global firms.

A recent and comprehensive systematic literature review on the critical success factors of startups (Santisteban & Mauricio 2017) identify 16 relevant articles about the "experience in the industry of the founding team", 13 about "previous experience startup of the founding team", 13 about the number of founders, 12 about the "experience in management of the entrepreneur", 11 about the "academic formation of the founding team", 6 about "Government support", 4 about "Technological/business capabilities of the founding team", 2 about "Leadership of the entrepreneur", 2 about "Initial motivation of the entrepreneur" and just 1 about "gender of the entrepreneur" and other issues. The 13 articles about the number of founders reveal what follows.

Starting from the observation that the survival rate after five years of new technology ventures (NTVs) in the United States is just 21.9%, Song et al. (2007) conducted a meta-analysis to analyze the findings of 31 studies and identified the 24 most widely researched success factors for NTVs; after correcting for artifacts and sample size effects, they found that among the 24 possible success factors identified in the literature, 8 are homogeneous significant success factors for NTVs (they have a positive significant effect on venture performance): 1) supply chain integration; 2) market scope; 3) firm age; 4) size of founding team; 5) financial resources; 6) founders' marketing experience; 7) founders' industry experience; and 8) existence of patent protection. The remaining 11 success factors were not significant or heterogeneous and include: founders' research and development (R&D) experience; founders' experience with startups; environmental dynamism; environmental heterogeneity; and competition intensity. The study does not identify any optimal size of the founding team but assesses that size has a positive effect on venture performance.

Ganotakis (2012), for the case of UK new technology based firms (NTBFs), claims that individual entrepreneurs or entrepreneurial teams with high levels of formal business education, commercial, managerial, or same sector experience create better performing NTBFs, and the performance of a NTBF can improve through the combination of heterogeneous but complementary skills, including, for example, technical education and commercial experience or managerial technical and managerial commercial experience. Therefore founding team size improves performance when it provides complementary variety (Ganotakis 2012).

Baptista et al. 2007 examine whether founders' backgrounds influence new firm survival in the early years after start-up and find that specific human capital more frequently found in spin-off founders plays a key role in enhancing survival chances, while more general forms of human capital may help inexperienced entrepreneurs overcome the barrier posed by the critical early years after start-up. In that context, they consider the impact of the existence of at least one partner in ownership: the result is that the presence of a partner increases the chances of survival.

Colombo et al. (2004) consider a sample of 391 young Italian firms operating in high-tech industries in both manufacturing and services. A result is that the specific component of human capital associated with industry-specific professional knowledge and managerial and entrepreneurial experiences is found to have a greater positive impact on initial firm size than the generic component, proxied by education and general working experience.

Gottschalk & Niefert (2013) focus on gender differences in business success of German start-up firms and their point of departure is that in many studies women-owned firms underperform when comparing performance indicators at an aggregate level. They analyze whether gender differences in observable characteristics like education, experience, team size, entrepreneurial motivation and industry choice explain differences in performance and how large the impact is. The result is that female-founded firms perform worse for all indicators. At the same time, there are significant gender differences in many of the characteristics observed: compared to male entrepreneurs, female entrepreneurs have a lower level of formal education, less professional experience, are part of smaller start-up teams, are

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more often driven by necessity, and are overrepresented in the retail and service industries and in lower-tech industries in general. Therefore, their results support that smaller start-up firms tend to underperform (Gottschalk & Niefert 2013) and, having women-owned firms smaller start-up teams, they underperform as a consequence. This is in line with previous research that reveal that size does matter for growth (Becchetti & Trovato 2002).

Analyzing 44 venture capital backed companies over a period of up to 12 years, Strehle, Katzy, & Davila (2010) confirm that partnering is positively associated to growth.Cannone & Ughetto (2014), in the context of startups internationalization, find that the diversity of team competences and organizational flexibility of a firm, have a significant impact on a born global's degree of born-globalness, although it is not a fundamental precondition for early internationalization.

On the opposite side, the findings of Dautzenberg & Reger (2009), based on a sample of 1,834 new German firms in high-technology sectors, disclose that team heterogeneity in terms of gender, size and educational level has little impact on firm success. However, the field of entrepreneurship involves both *opportunities* and *individuals* (Shane and Venkatraman 2000).

Numerous studies have tried to identify the factors in startup success and failure. These elements are unquestionably numerous, varied and interconnected; and include:

- founder characteristics and abilities (Brockhaus 1980; Sexton and Upton 1985; Chandler and Jansen 1992; Begley 1995; Gatewood et al. 1995; Reuber and Fisher 1999; Baum and Locke 2004; Lazear 2004; Rauch and Frese 2007; Zhao et al. 2009);
- social and human capital (Cooper et al. 1994; Peña 2002; Davidsson and Honig 2003; Bosma et al. 2004; Witt 2004; Brixy and Hessels 2010; Unger et al. 2011);
- venture capital (Wasserman 2008; Davila et al. 2003; Bertoni et al. 2011; Nanda and Rhodes-Kropf 2013);
- business model "as a mediating construct between technology and economic value" (Chesbrough and Rosenbloom 2002; McGrath 2010);
- market opportunities (Venkataraman 1997; Shepherd and Lévesque 2002); and

- macroeconomic and socio-cultural environment (Tiessen 1997; Hopp and Stephan 2012; Mthanti and Ojah 2017).

These factors need to be combined synergistically in order to launch a business which does not fail at the first experiment but which can develop and consolidate (Song et al. 2008).

Certainly, the characteristics of an entrepreneur, his / her strategic vision, leadership and ability to understand the situation all play a fundamental role in enabling and managing a virtuous mix of these elements, that is an "entrepreneurial success formula".

In other words, it is true that in a startup, as in any organisation, the life cycle is deeply affected by both internal and external factors, but the entrepreneurial characteristics, skills and, in particular learning ability, are central (Carter et al. 1996; Gartner et al. 1999; Minniti and Bygrave 2001; Cope 2003; Haber and Reichel 2007; Rauch and Frese 2007; Marmer et al. 2011; Ries 2011; Åstebro et al. 2014).

The keys on which our study is focused and which form the major part of our contribution are:

- the entrepreneurial attitude to divergent interpretations, useful for finding concrete solutions to important widespread needs, and
- the ability to understand and enter people's daily lives at a global level, to come up with diverse, seemingly-simple solutions, while continuously learning and adapting.

Disruptive innovation – a phenomenon which breaks existing norms and frameworks by introducing new habits and a new equilibrium – uses technology as a vital tool (Schumpeter 1934; Christensen 1997; Christensen et al. 2006, 2015, 2016; Wan *et al.* 2015; Hamari et al. 2016), but it is the ability to observe, understand and compare that leads to useful solutions for people and to efficient business models.

Competitiveness, effective strategic direction, market incisiveness and presence in an opportunity-rich ecosystem are traits which characterise a successful startup. Instead, weaknesses can be seen in the organisational perspective which however represent an area of fundamental challenge (Duchesneau and Gartner 1990; Brush et al. 2001; Ensley et al. 2006).

Consequently, a startup emerges as a team creation, which perhaps attains its critical maturity factor when it is aware of the importance of plurality and its ethical value.

# 2. Methodology

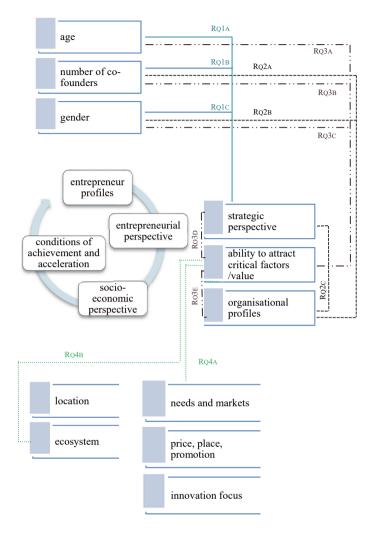
Katia Giusepponi and Virginia Tosi

This work aims to understand and interpret entrepreneurship and success factors of high-value startups worldwide on the basis of the theoretical framework illustrated below. This work aims to understand and interpret entrepreneurship and success factors of highvalue startups worldwide on the basis of the theoretical framework illustrated above. In order to allow this understanding, the work analyses various aspects of high-value startups, particularly focusing on:

- attitudes to entrepreneurship, specifically relating to the capacities for:
  - strategic orientation;
  - context interpretation;
  - attracting critical resources (talent, knowledge, technologies, financing);
  - employee engagement;
  - and leadership;
- markets in which these startups operate, their targets and the needs they meet and sometimes even create.

As seen above, there are extensive and in-depth studies on enterprise creation and launch. Research into entrepreneurial factors of success and failure continuously improves through observing and studying new players in the business world.

## Table 1 – Investigated connections



Source: own analysis and elaboration.

The work focuses on top startups in the world: that is, enterprises which are often the catalysts for new trends and accelerators of progress. In particular, this work seeks to understand their current habitat, what they excel in, and also the challenges awaiting them. The main contribution emerging from these research findings concerns the positive effects arising from plurality, understood as internal debate, openness to participation and networking.

Moreover, an effort to link strategic, organizational and social profiles has been made, creating a model for understanding entrepreneurship which will also be useful for comparing future evidence.

The startups considered are listed in the Dow Jones Venture Source and The Wall Street Journal "venture-backed private companies valued at \$1 billion or more". This list is available at *The Billion Dollar Startup Club* (Austin, Canipe and Slobin) and was accessed for this research in May 2017. As mentioned in this source, the list only concerns privately held companies that have raised funding in the past four years and with at least one venture-capital firm among the investors.

In particular this research considers the 109 startups valued at 1.1 billion dollars or more (see appendix 1). Information on these businesses was acquired online based on the checklist included in appendix 2. Macro items studied are shown in table 1.

The analysis involves not only several objective elements – such as number, age and gender of founders, number of rounds of funding, latest evaluation, valuation to funding ratio – but also evaluation subjectively but not arbitrarily attributed to relevant profiles – such as effectiveness of vision and mission, level of the shared vision, sense of belonging and level of internal cooperation. A 1 to 5 rating scale was used, with 0 = highly negative, 1 = widely negative, 2 = slightly negative, 3 = slightly positive, 4 = widely positive and 5 = highly positive. Furthermore, on a subjective basis, opposite elements of specific factors were compared, with the total score of 5 split between them. These factors are: transformational versus transactional leadership; participative versus authoritative decision-making; level of external collaboration versus competitiveness.

Data was collected and profiles evaluated based on online information and resources: primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora (to name just a few).

After the theoretical framework and these methodology notes, the third section of the work concerns the presentation and discussion on the results of the investigation (organised in sub-sections: entrepreneur profiles and strategic perspective; organisational profiles; attraction of critical factors and value; markets and ecosystems); and the fourth section contains the conclusions.

# 3. Results and discussion

Katia Giusepponi

## 3.1. Entrepreneur profiles and strategic perspective

Founders of high-value startups in the world are often solo (just one founder is the norm) and male (the mean of women co-founders is just 0.10, the norm is 0). The average age at startup foundation is 32.78, the median 31.5; the standard deviation, equal to 8.06, allows us to define the relevant range from 24.72 to 40.84 years (table 2).

High-value startups in the world show, on average, effective strategic statements. Within the studied cases, a significant focus on the vision (average effectiveness 3.36, mode 5) and, in particular, on the mission (average effectiveness 3.93, mode 5; see table 3) can be observed.

|                           | Company<br>founded in | Age (2017):<br>average | Age (at<br>foundation):<br>average | Number<br>of co-<br>founders | Number<br>of men | Number<br>of women |
|---------------------------|-----------------------|------------------------|------------------------------------|------------------------------|------------------|--------------------|
| Valid elements            |                       | 103                    | 103                                | 107                          | 107              | 107                |
| Not available             |                       | 6                      | 6                                  | 2                            | 2                | 2                  |
| Total cases               |                       | 109                    | 109                                | 109                          | 109              | 109                |
| MEAN                      | 2008                  | 41.3                   | 32.78                              | 2.19                         | 2.08             | 0.10               |
| MEDIAN                    | 2009                  | 40                     | 31,5                               | 2                            | 2                | 0                  |
| MODE                      | 2009                  | 33                     | 41                                 | 1                            | 1                | 0                  |
| STANDARD DEVI-<br>ATION σ | 4.28                  | 7.94                   | 8.06                               | 1.37                         | 1.35             | 0.33               |
| MIN                       | 1995                  | 28                     | 19                                 | 1                            | 0                | 0                  |
| MAX                       | 2015                  | 68                     | 61                                 | 9                            | 9                | 2                  |
| SUM                       |                       |                        |                                    | 234                          | 223              | 11                 |
|                           |                       |                        |                                    | 100.00%                      | 95.30%           | 4.70%              |

#### Table 2 – Entrepreneur profiles

|                           |                      | context interpret<br>and vision | strategic orientation<br>and mission |                      |                         |
|---------------------------|----------------------|---------------------------------|--------------------------------------|----------------------|-------------------------|
|                           | evidence<br>y=1; n=0 | level of shared vision (1-5)*   | effectiveness (1-5)*                 | evidence<br>y=1; n=0 | effectiveness<br>(1-5)* |
| Valid elements            | 109                  | 104                             | 104                                  | 109                  | 104                     |
| Not available             | 0                    | 5                               | 5                                    | 0                    | 5                       |
| Total cases               | 109                  | 109                             | 109                                  | 109                  | 109                     |
| MEAN                      |                      | 3.14                            | 3.39                                 |                      | 3.93                    |
| MEDIAN                    | 1                    | 3                               | 4                                    | 1                    | 4                       |
| MODE                      | 1                    | 3                               | 5                                    | 1                    | 5                       |
| STANDARD DEVI-<br>ATION σ |                      | 1.31                            | 1.60                                 |                      | 0.99                    |
| MIN                       | 0                    | 1                               | 0                                    | 0                    | 1                       |
| MAX                       | 1                    | 5                               | 5                                    | 1                    | 5                       |

### Table 3 – Strategic perspective

(\*): 0 = highly negative, 1 = widely negative, 2 = slightly negative, 3 = slightly positive, 4 = widely positive and 5 = highly positive.

Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora).

Furthermore, specific questions were defined regarding connections between entrepreneur profiles and strategic perspective (in particular, effectiveness of vision and mission, and level of shared vision):

*Rq1a.* Does a relevant correlation exist between the average age of co-founders and strategic perspective (effectiveness of vision and mission and level of shared *vision*)?

*Rq1b.* Does a relevant correlation exist between the number of co-founders and strategic perspective?

*Rq1c.* Does a relevant correlation exist between the number of women co-founders and strategic perspective?

First of all, gender appears as relevant not only in order to promote the effectiveness of strategic statements, but also in sharing vision. In fact, on the basis of the Pearson coefficient, a positive correlation was noticed between the number of women co-founders and:

- the effectiveness of vision and mission (both with  $\rho$  equal to 0.20);

- the level of shared vision ( $\rho$  equal to 0.22).

|   | average age at startup<br>foundation | number of co-founders | number of women co-<br>founders | level of shared vision | effectiveness of vision | effectiveness of mission | value   | valuation to funding | organizational culture<br>(sense of belonging and<br>level of cooperation) | responsibilities (vs<br>skills) | transformational (vs<br>transactional) leader-<br>ship | participative (vs au-<br>thoritative) decision-<br>making | level of collaboration vs<br>competitiveness |
|---|--------------------------------------|-----------------------|---------------------------------|------------------------|-------------------------|--------------------------|---------|----------------------|--|---------------------------------|--|---|--|
| average age at startup foundation   | 1                                    | -0.06                 | 0.03                            | 0.01                   | -0.02                   | 0.09                     | -0.05   | -0.04                | 0  | -0.06                           | 0  | 0.05  | -0.06  |
| number of co-founders   | -0.06                                | 1                     | 0.18*                           | 0.18*                  | 0.06                    | -0.01                    | 0.21**  | 0.13                 | 0.25***  | -0.09                           | -0.13  | 0.12  | 0.13   |
| number of women co-<br>founders   | 0.03                                 | 0.18*                 | 1                               | 0.22**                 | 0.20**                  | 0.20**                   | -0.06   | 0.01                 | 0.15   | 0.1                             | 0.02   | -0.06   | -0.01  |
| level of shared vision  | 0.01                                 | 0.18*                 | 0.22**                          | 1                      | 0.70***                 | 0.54***                  | 0.11    | 0.02                 | 0.37***  | 0.14                            | -0.16*   | 0.18*   | -0.16*                                       |
| effectiveness of vision   | -0.02                                | 0.06                  | 0.20**                          | 0.70***                | 1                       | 0.46***                  | -0.01   | -0.11                | 0.19*  | 0                               | -0.24***   | -0.01   | -0.26***                                     |
| effectiveness of mis-<br>sion   | 0.09                                 | -0.01                 | 0.20**                          | 0.54***                | 0.46***                 | 1                        | -0.1    | -0.08                | 0.16*  | 0                               | -0.05  | 0.01  | -0.08  |
| value   | -0.05                                | 0.21**                | -0.06                           | 0.11                   | -0.01                   | -0.1                     | 1       | 0.30***              | 0.07   | -0.13                           | -0.04  | 0.1   | 0.17*  |
| valuation to funding  | -0.04                                | 0.13                  | 0.01                            | 0.02                   | -0.11                   | -0.08                    | 0.30*** | 1                    | 0.17*  | -0.02                           | 0.20**   | 0.28**  | 0.07   |
| organisational culture<br>(sense of belonging<br>and level of coopera-<br>tion) | 0                                    | 0.25***               | 0.15                            | 0.37***                | 0.19*                   | 0.16*                    | 0.07    | 0.17*                | 1  | -0.02                           | 0.36***  | 0.59***   | 0.28***                                      |
| responsibilities (vs<br>skills)   | -0.06                                | -0.09                 | 0.1                             | 0.14                   | 0                       | 0                        | -0.13   | -0.02                | -0.02  | 1                               | 0.03   | 0.03  | -0.1   |
| transformational (vs<br>transactional) leader-<br>ship                          | 0                                    | -0.13                 | 0.02                            | -0.16*                 | -0.24***                | -0.05                    | -0.04   | 0.20**               | 0.36***  | 0.03                            | 1  | 0.61***   | 0.44***                                      |
| participative (vs<br>authoritative)<br>decision-making                          | 0.05                                 | 0.12                  | -0.06                           | 0.18*                  | -0.01                   | 0.01                     | 0.1     | 0.28**               | 0.59***  | 0.03                            | 0.61***  | 1   | 0.34***                                      |
| level of external col-<br>laboration vs competi-<br>tiveness                    | -0.06                                | 0.13                  | -0.01                           | -0.16*                 | -0.26***                | -0.08                    | 0.17*   | 0.07                 | 0.28***  | -0.1                            | 0.44***  | 0.34***   | 1  |

### *Table 4 – Pearson correlation coefficient (p)*

Significance: \* P<0.10; \*\* P<0.05; \*\*\* P<0.01

Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora).

Nevertheless, only 11 female co-founders emerge (out of 234). Just one is a solo entrepreneur; there is in effect a positive, moderate link between the number of women and the total number of co-founders ( $\rho$ = 0.18).

The findings also show a positive relationship between the number of co-founders and the level of shared vision ( $\rho$ = 0.18). It must be observed that relationship is particularly significant in Europe ( $\rho$ = 0.40) and Asia ( $\rho$ = 0.33), while almost negligible in the USA ( $\rho$ = 0.08) where, however, the level of shared vision is higher than the general average (3.27 versus 3.14).

Having more than one founder appears as a favourable factor also at the level of organizational culture (see section 3.2) and value (see section 3.3).

To summarise, factors such as gender and plurality, which influence internal debate and interaction, reveal a positive relationship with the level of shared vision. Gender is also linked to the effectiveness of vision and mission.

Instead, no significant correlation emerges with respect to the age of founders (table 4).

## 3.2. Organisational profiles

High-value startups worldwide do not represent, on average, excellent organisational profiles. In particular, findings show key indicators with a negative or not fully positive value (table 5), regarding:

- a sense of belonging and level of internal cooperation, evaluated within this study as slightly positive (on average 2.88 out of 5);
- responsibility elements of the leadership model which emerge as weak in comparison with skills elements (2.04 vs 2.96);
- transformational leadership which is clearly negligible in comparison with transactional leadership (1.87 vs 3.13);
- participative decision-making, which is marginal compared to authoritative decision-making (1.82 vs 3.18);
- attitude to external collaboration which is almost ignored compared to competitiveness (1.18 vs 3.82).

|                         |                           | Organizational culture         |      |  |  |  |  |  |
|-------------------------|---------------------------|--------------------------------|------|--|--|--|--|--|
|                         | Sense of belonging (1-5)* | Level of cooperation<br>(1-5)* | Mean |  |  |  |  |  |
| Valid elements          | 102                       | 102                            | 102  |  |  |  |  |  |
| Not available           | 7                         | 7                              | 7    |  |  |  |  |  |
| Total cases             | 109                       | 109                            | 109  |  |  |  |  |  |
| MEAN                    | 2.89                      | 2.87                           | 2.88 |  |  |  |  |  |
| MEDIAN                  | 3                         | 3                              | 3    |  |  |  |  |  |
| MODE                    | 3                         | 3                              | 2,5  |  |  |  |  |  |
| STANDARD<br>DEVIATION σ | 1.10                      | 0.94                           | 0,92 |  |  |  |  |  |
| MIN                     | 1                         | 1                              | 1    |  |  |  |  |  |
| MAX                     | 5                         | 5                              | 5    |  |  |  |  |  |

## Table 5 – Organisational profiles

|                         | Responsibilities vs | s skills, total 5 | Transformational vs transact<br>leadership, total 5 |                             |  |  |
|-------------------------|---------------------|-------------------|---|-----------------------------|--|--|
|                         | Responsibilities    | Skills            | Transformational leadership                         | Transactional<br>leadership |  |  |
| Valid elements          | 103                 | 103               | 103   | 103                         |  |  |
| Not available           | 6                   | 6                 | 6   | 6                           |  |  |
| Total cases             | 109                 | 109               | 109   | 109                         |  |  |
| MEAN                    | 2.04                | 2.96              | 1.87  | 3.13                        |  |  |
| MEDIAN                  | 2                   | 3                 | 2   | 3                           |  |  |
| MODE                    | 2                   | 3                 | 2   | 3                           |  |  |
| STANDARD<br>DEVIATION σ | 0.68                | 0.68              | 1.09  | 1.09                        |  |  |
| MIN                     | 1                   | 1                 | 0   | 0.5                         |  |  |
| MAX                     | 4                   | 4                 | 4.5   | 5                           |  |  |

|                         | vs authoritative | ment: participative<br>decision-making,<br>al 5 | Relationship model:<br>level of collaboration<br>vs competitiveness, total 5 |                 |  |
|-------------------------|------------------|---|--|-----------------|--|
|                         | Participative    | Authoritative                                   | Collaboration  | Competitiveness |  |
| Valid elements          | 103              | 103   | 106  | 106             |  |
| Not available           | 6                | 6   | 3  | 3               |  |
| Total cases             | 109              | 109   | 109  | 109             |  |
| MEAN                    | 1.82             | 3.18  | 1.18   | 3.82            |  |
| MEDIAN                  | 1.5              | 3.5   | 1  | 4               |  |
| MODE                    | 1                | 4   | 1  | 4               |  |
| STANDARD<br>DEVIATION σ | 0.96             | 0.96  | 0.66   | 0.66            |  |
| MIN                     | 0                | 1   | 0  | 1,5             |  |
| MAX                     | 4                | 5   | 3.5  | 5               |  |

(\*): 0 =highly negative, 1 = widely negative, 2 = slightly negative, 3 = slightly positive, = widely positive and 5 = highly positive.

Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora).

Research questions were defined regarding connections between organizational and entrepreneurial profiles on the one hand; and strategic perspective on the other:

*Rq2a.* Is there a relevant correlation between number of co-founders and organisational profiles (culture, responsibilities, transformational leadership, participative decision-making, external collaboration)?

*Rq2b.* Is there a relevant correlation between number of women co-founders and organisational profiles?

Rq2c. Is there a relevant correlation between strategic perspective and organisational profiles?

A positive connection emerges between the number of cofounders and organisational culture which is synthesised as the mean between sense of belonging and internal cooperation ( $\rho$ = 0.25, see table 4). It must be observed that this connection is significant in Asia ( $\rho$ = 0.35) and the USA ( $\rho$ = 0.22), while negligible in Europe ( $\rho$ = 0.06) where, however, the level of organisational culture is higher than the general average (3.21 versus 2.88).

Furthermore, the Pearson coefficient shows a positive correlation between the effectiveness of vision ( $\rho$ = 0.19) and mission ( $\rho$ = 0.16) and the organizational culture. Similarly, there is a positive correlation of the level of shared vision with the organisational culture ( $\rho$ = 0.37) and with participative decision-making ( $\rho$ = 0.18), but not with transformational leadership (negative  $\rho$  equal to -0.16) nor with attitude to external collaboration ( $\rho$ = -0.16).

A negative correlation emerges also between the effectiveness of vision and both transformational (versus transactional) leadership ( $\rho$ = -0.24) and level of collaboration versus competitiveness ( $\rho$ = -0.26).

To sum up, it can be seen that effective vision stating and sharing are coherent with a sense of belonging, internal cooperation and participative style, but at the same time opposite to a transformational organization and to forms of external collaboration or coo-petition. This would be not surprising in the initial phases of a business when the focus is mainly on competitiveness and market acquisition, but nonetheless it could entail a risk of using sharing and participation in a limited way and perhaps in name only. No other significant correlation emerges in this field, on the basis of the Pearson coefficient.

## 3.3. Attraction of critical factors and value

The enterprises studied stand out for the capacities to find and virtuously combine critical resources in terms of people, knowledge and, in particular, technology. More specifically, it can be noticed that the business model of analysed startups focus on *knowledge dissemination* and technological potential as tools to connect people worldwide and to contribute to a better life. The mean values of knowledge and technology (respectively 4.25 and 4.45) are remarkably high. Moreover the relatively low standard deviation values (respectively 0.90 and 0.74) show the *compactness of this synthesis indicator* (table 6).

|                            | People (1-5)* | Knowledge<br>(1-5)* | Technologies<br>(1-5)* | equity funding<br>(billion dollars, | Financial re-<br>sources: latest<br>valuation<br>(billion dollars,<br>when applicable) | to funding |      |
|----------------------------|---------------|---------------------|------------------------|-------------------------------------|--|------------|------|
| Valid ele-<br>ments        | 105           | 108                 | 107                    | 108                                 | 109  | 108        | 107  |
| Not available              | 4             | 1                   | 2                      | 1                                   | 0  | 1          | 2    |
| Total cases                | 109           | 109                 | 109                    | 109                                 | 109  | 109        | 109  |
| MEAN                       | 3.66          | 4.25                | 4.45                   | 0.91                                | 5.09   | 6.99       | 5.27 |
| MEDIAN                     | 4             | 5                   | 5                      | 0.37                                | 2  | 5.34       | 5    |
| MODE                       | 5             | 5                   | 5                      | 1.4                                 | 1,1  | 12         | 5    |
| STANDARD<br>DEVIATION<br>σ | 1.14          | 0.90                | 0.74                   | 1.87                                | 9.68   | 6.56       | 2.36 |
| MIN                        | 1             | 2                   | 2                      | 0.10                                | 1.1  | 0.73       | 1    |
| MAX                        | 5             | 5                   | 5                      | 14.1                                | 68   |            | 12   |

Table 6 – Ability to attract critical factors /Value

(\*): 0 = highly negative, 1 = widely negative, 2 = slightly negative, 3 = slightly positive, 4 = widely positive and 5 = highly positive.

The technological DNA is the core characteristic of the enterprises studied and is often presented and interpreted as a promise of a new life. Within website content, news, and interviews with founders, references to people are present but decisively less central.

Given the selection criteria of the sample discussed in this work, the businesses studied also stand out for their ability to attract financing.

The mean of the latest valuation is 5.09 billion dollars, but the variability is very high ( $\sigma$ = 9.68). Several enterprises in the sample rank at the lowest level (mode of 1.1 billion and median of 2 billion) but five startups are valued at more than 20 billion dollars. Within this group Uber is valued at 68 billion. The ratio of valuation to fund-

ing, in particular, shows the value leverage, that is, the ability to generate value. The average is 6.99 but the variability is high ( $\sigma$ =6.56; min 0.73; max 57.33).

In the face of such important *capacities to attract financing*, research questions arise concerning the connection of value with other analysis items (entrepreneur profiles, strategic perspective and organizational profiles):

*Rq3a.* Is there a relevant correlation between founder age and value (as a signifier of the ability to attract financial resources)?

*Rq3b.* Is there a relevant correlation between number of co-founders and value?

*Rq3c.* Is there a relevant correlation between number of women co-founders and value?

*Rq3d.* Is there a relevant correlation between strategic perspective and value?

*Rq3e.* Is there a relevant correlation between organisational profiles and value?

A positive correlation can be noticed between the latest valuation and:

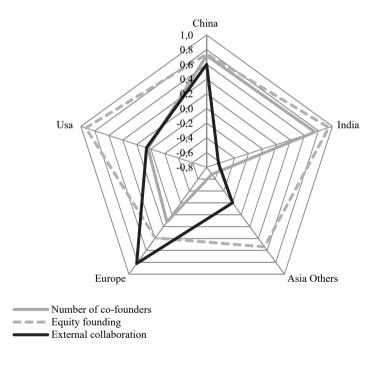
- number of co-founders ( $\rho$ = 0.21); furthermore, in this respect there are significant differences concerning geographical location; in fact while there is a strong positive correlation for Chinese ( $\rho$ = 0.72) and Indian ( $\rho$ = 0.75) startups, there is a negative correlation in other Asian areas ( $\rho$ = -0.68) and there is no correlation within startups in the USA ( $\rho$ = 0.04);
- level of collaboration (moderate,  $\rho$ = 0,17) very positively significant for Europe (0.82) and China (0.60) and but not for India ( $\rho$ = 0.63) and other Asian areas ( $\rho$ = -0.20), nor for the USA (0.06);
- total equity funding (obviously very strong;  $\rho$ = 0.83) but with significant differences within geographical areas (China 0.74; India 0.95; Asia others 0.54; Europe 0.39 and USA 0.93); these differences express a more or less strict link which startups have with financial markets (table 7 and graph 1).

Contrariwise, no significant correlation emerges between value and: founder age, number of women co-founders, effectiveness of strategic statements, organisational profiles apart from external collaboration.

|  | General<br>(all studied<br>high-value<br>startups) | China | India | Asia<br>Others° | Europe | USA  |
|--|--|-------|-------|-----------------|--------|------|
| Pearson coefficient<br>value-number of co-<br>founders   | 0.21   | 0.72  | 0.75  | -0.68           | 0.12   | 0.04 |
| Pearson coefficient<br>value-external col-<br>laboration | 0.17   | 0.60  | -0.63 | -0.20           | 0.82   | 0.06 |
| Pearson value-<br>equity funding                         | 0.83   | 0.74  | 0.95  | 0.54            | 0.39   | 0.93 |

Table 7 – Pearson correlation coefficient between value and other items

° Israel, Singapore, South Korea



#### Graph 1 – Pearson correlation coefficient between value and other items

Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora).

It is also interesting to split at a territorial level the significant correlations between valuation to funding (attraction lever for investments) and some other factors (table 8 and graph 2). From this, the following points can be observed:

- a strong correlation between valuation to funding and organizational culture in China and Europe;
- a relevant correlation between valuation to funding and transformational leadership in Europe and the USA (but the opposite in India);
- a relevant correlation between valuation to funding and participative decision-making in China, Europe and the USA (but the opposite in India).

To sum up, the attraction lever for investments is sensitive to the organizational elements mentioned above, particularly in Europe, then in China and the USA. Instead, Indian high-value startups show opposite connections: between the attraction lever and both transactional leadership and authoritative decision-making, while other Asian high-value startups (not Chinese or Indian) do not show any significant correlation in this sphere.

The correlation between the valuation to funding ratio and equity is basically negative and shows an attraction lever for investments which is stronger in the initial phases of the business and weaker in the following phases. This is coherent with the basically negative connection between the same ratio and the number of funding rounds. However, this connection is significant for India, Asia Others and Europe but not for China or for the USA (table 8).

On the basis of the Pearson coefficient, organisational profiles are not correlated with value (interpreted here as *latest valuation*), while they are significantly correlated with the *valuation to funding* as attraction lever for capital.

However, it must be observed that this territorial analysis can provide only some initial elements which are useful for planning further, more extensive studies, since the 109 high-value startups are unevenly spread over geographical areas, concentrated in the USA (62% of elements) but much less present in other countries.

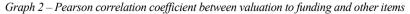
|   | <b>General</b> (all studied high-value startups) | China | India | Asia<br>Others° | Europe | USA       |
|---|--|-------|-------|-----------------|--------|-----------|
| Value   | 0.30   | 0.56  | -0.27 | -0.25           | 0.36   | 0.21      |
| Equity  | -0.10  | -0.10 | -0.51 | -0.78           | -0.56  | -<br>0.08 |
| Number of rounds  | -0.02  | -0.05 | -0.14 | -0.63           | -0.18  | 0.05      |
| Organisational cul-<br>ture (sense of be-<br>longing and level of<br>cooperation) | 0.17   | 0.66  | 0.06  | 0.10            | 0.61   | 0.08      |
| Transformational<br>(vs transactional)<br>leadership                              | 0.20   | -0.16 | -0.72 | -0.02           | 0.41   | 0.27      |
| Participative (vs<br>authoritative) deci-<br>sion-making                          | 0.28   | 0.82  | -0.55 | -0.05           | 0.54   | 0.25      |

*Table 8 – Pearson correlation coefficient between valuation to funding and other items* 

° Israel, Singapore, South Korea



participative (vs authoritative) decision making



Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora).

On the basis of the Pearson coefficient, organisational profiles are not correlated with value (interpreted here as *latest valuation*), while they are significantly correlated with the *valuation to funding* as attraction lever for capital.

However, it must be observed that this territorial analysis can provide only some initial elements which are useful for planning further, more extensive studies, since the 109 high-value startups are unevenly spread over geographical areas, concentrated in the USA (62% of elements) but much less present in other countries.

In general, the above indicated frame shows:

- as regard to absolute value (as latest valuation), the relation with:
  - internal plurality (number of founders) [H1];
  - external plurality (collaboration) [H2];
- regarding the valuation to funding ratio (as attraction lever for investments), the relation with:
  - organisational culture [H3];
  - transformational leadership [H4];
  - participative decision-making [H5].

Based on the linear regression analysis and F test, the hypothesis H1 and H5 can be accepted with  $\alpha$  lower than 0.05 while the hypothesis H2 and H3 with  $\alpha$  lower than 0.10. Instead the hypothesis H4 cannot be accepted (table 9).

However, the above indicated links are in general not sufficient to explain changes in value.

Furthermore, it has to be considered that on the economic value definition there are undoubtedly external factors linked on the one hand to market and competition, and on the other to the geographic ecosystem and its technological and financial dynamic. Therefore other questions arise:

*Rq4a.* Is there a concentration of the startup value in certain markets?

*Rq4b.* Is there a concentration of the startup value in certain ecosystems? To answer, we have to consider the socio-economic and the ecosystem perspective, based on the following data (subsection 3.4.).

## Table 9 – Regression Analysis

#### Value – Number of founders

*Hypothetical function* $\rightarrow$  Value = 1.69904797 + 1.501717379 number of founders R2 = 0.04506707; F = 4.955366179; Critical F-value 3.931556186 ( $\alpha$  = 0.05); 2.753924929 ( $\alpha$  = 0.10) The H1 hypothesis of influence and causality can be accepted.

#### Value – Level of the external collaboration (vs competitiveness)

*Hypothetical function*  $\rightarrow$  Value = 2.07606907 + 2.584356001 level of the external collaboration R2 = 0.03032159; F = 3.252052804; Critical F-value 3.93243761 ( $\alpha$  = 0.05); 2.75439642 ( $\alpha$  = 0.10) The H2 hypothesis of influence and causality can be accepted with  $\alpha$  equal to 0.075.

#### Valuation to funding - Organisational culture

*Hypothetical function*  $\rightarrow$  Valuation to funding = 3.620970059 + 1.224415685 level of organisational culture R2 = 0.028387545; F = 2.892477255; Critical F-value 3.93711671 ( $\alpha$  = 0.05); 2.75689879 ( $\alpha$  = 0.10) The H3 hypothesis of influence and causality can be accepted with  $\alpha$  equal to 0.093.

#### Valuation to funding – Transformational (vs transactional) leadership

*Hypothetical function* $\rightarrow$ Valuation to funding = 5.685352686 - 0.316325079 level of transformational leadership R2 = 0.00140602; F = 0.149247985; Critical F-value 3.930691675 ( $\alpha$  = 0.05); 2.753462449 ( $\alpha$  = 0.10) The H4 hypothesis of influence and causality cannot be accepted.

#### Valuation to funding - Participative (vs authoritative) decision-making

*Hypothetical function* $\rightarrow$ Valuation to funding = 3.541269045 + 1.969153148 level of participative decision-making R2 = 0.079420027; F = 8.627172989; Critical F-value 3.936142779 ( $\alpha$  = 0.05); 2.756378019 ( $\alpha$  = 0.10) The H5 hypothesis of influence and causality can be accepted.

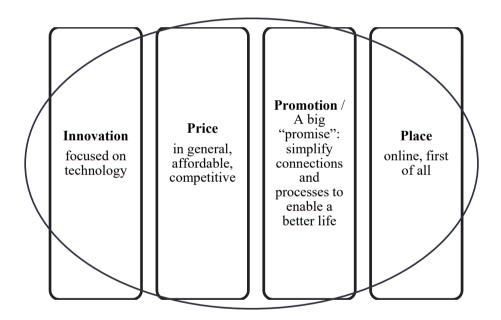
Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora).

## 3.4. Markets, ecosystems and value

The findings reveal important details regarding not only an entrepreneurial perspective (strategic orientation, leadership and relationship models), but also a socio-economic perspective, as they show global tendencies which are at the heart of their existence and which, in turn, are strengthened and amplified through them.

An example would be the presence of startups in the sharing economy, and more specifically the positive loop linking companies like Uber and Airbnb to current sharing tendencies and behaviours.

*Table 10 – Price, place, promotion and innovation focus: summary* 



The ability to understand and give voice to socio-economic developments and strategic-entrepreneurial attitudes permits speed of access to resources and services, determining the success of these businesses and providing new energy to the tendencies indicated above. Often the steps to a startup's success arise from:

- careful observation of people's daily habits;
- analysis of the processes they follow to satisfy recurring needs;
- simplification and standardisation of these processes; and
- accessibility via mobile devices.

In effect, from a wider point of view, the different types of promotion carried out by the startups studied for this research are generally based on a big "promise": to simplify connections and processes to enable wider knowledge, new networking and sharing opportunities, and thus a better life (table 10).

Price – when clearly stated on the startup website – appears affordable and competitive compared with offline solutions. Place, as far as startups are concerned, is the web. The contrast between rapidity and inclusiveness of the online world, on the one hand, and the slowness and limitations of the offline world, on the other, is the first key to understanding the success of the high-value startups in this research.

Thus, from a general perspective, it is not surprising that these startups show an innovation strategy focused on technology and it must be considered that technological change fuels important opportunities and challenges at the same time (Selvam and Kal-yanasundaram 2015; Startup Genome 2017:9; Iansiti and Lakhan 2017).

With particular reference to the Rq4a, it can be seen that there is a concentration of the value and number of top startups in specific markets. In fact, the Gini coefficient, being equal to 0.71, shows a high concentration of value (graph 3).

The focus on technology is evident and the sectors which predominantly absorb value are: mobility/transport; IT/Q2C (Quote to Cash), hosting, security; financial services; O2O (Online to Offline); big data analysis; health control (table 11).

These markets in particular reflect tendencies towards the sharing economy and networking; simplification and rapid accessibility to goods and services, global interconnectedness and wider knowledge; lifestyle and health care.

| Needs and markets         | Startups | Valuation | Valuation |
|---------------------------|----------|-----------|-----------|
|                           | (number) | (total)   | (average) |
| Mobility/transport        | 8        | 167.6     | 20.95     |
| IT/Q2C, hosting, security | 18       | 103.6     | 5.76      |
| 020                       | 20       | 78.4      | 3.92      |
| Financial services        | 11       | 47.6      | 4.33      |
| Big data analysis         | 8        | 31.2      | 3.9       |
| Health control            | 10       | 26.8      | 2.68      |
| Collaborative workspaces  | 1        | 17.2      | 17.2      |
| Aerospace                 | 2        | 14.5      | 7.25      |
| Insurance                 | 2        | 10.7      | 5.35      |
| Free music /premium       | 1        | 8.5       | 8.5       |
| HR services               | 3        | 6.9       | 2.3       |
| Knowledge sharing         | 3        | 4.8       | 1.6       |
| Sport tv                  | 1        | 3.4       | 3.4       |
| Ticket purchase           | 2        | 3.2       | 1.6       |
| Electronic signature      | 1        | 3         | 3         |
| Energy                    | 1        | 2.9       | 2.9       |
| Social media and network- | 2        | 2.9       | 1.45      |
| ing                       | L        | 2.9       | 1.43      |
| Gaming/fantasy            | 2        | 2.8       | 1.4       |
| Software                  | 2        | 2.6       | 1.3       |
| Mobile advertising        | 1        | 2.5       | 2.5       |
| Home design               | 1        | 2.3       | 2.3       |
| Real estate               | 2        | 2.2       | 1.1       |
| Autonomous mobility /     | 1        | 1.6       | 1.6       |
| driverless cars           | 1        | 1.0       | 1.0       |
| Sensing solutions         | 1        | 1.6       | 1.6       |
| Chatting                  | 1        | 1.4       | 1.4       |
| Travel                    | 1        | 1.4       | 1.4       |
| Cars / connecting buyers  | 1        | 1.2       | 1.2       |
| and sellers               | 1        | 1.2       | 1.2       |
| Eyeglasses                | 1        | 1.2       | 1.2       |
| Dynamic glass             | 1        | 1.1       | 1.1       |
| General                   | 109      | 555.1     | 5.09      |

Table 11 – Socio-economic perspective / Needs and markets

It must also be noted that top startups worldwide also illustrate how innovation becomes reality such as in the case of autonomous mobility.

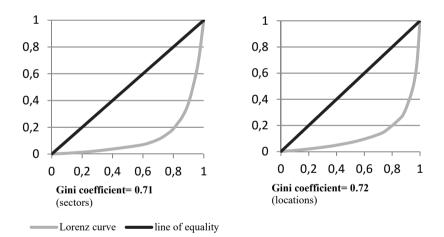
This discussion concerns not only big business, but also the positive conditions of achievement and acceleration and the fundamental role of hubs and ecosystems which facilitate:

- diffusion of knowledge and greater awareness regarding opportunities and resources, and
- the emergence of startups (Startup Genome 2017:9).

With particular reference to Rq4b, it can be seen that there is a concentration of the value and number of top startups in specific locations (tables 12 and 13). The Gini coefficient, equal to 0.72, clearly shows the high concentration of value (graph 4).

This means that an ecosystem – that is, a virtuous system of favourable conditions in terms of talent, technology, knowledge and financial resources – is crucial in order to allow a successful business startup (Koltai with Muspratt 2016).

It is not a coincidence that many founders of these startups have studied and obtained their degrees at American universities such as Stanford and MIT, at the same time immersed in and part of important ecosystems.



*Graph 3* – *Concentration of the value of Graph 4* – *Concentration of the value of startups: by sector (Gini coefficient) startups: by ecosystem (Gini coefficient)* 

Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora)

| Area           | Startups |         | Valuation (billion dollars, when applicable) |         |         |
|----------------|----------|---------|--|---------|---------|
|                | Number   | %       | Total  | %       | Average |
| Asia China     | 17       | 15.60%  | 173.5  | 31.26%  | 10.21   |
| Asia India     | 6        | 5.50%   | 30.4   | 5.48%   | 5.07    |
| Asia / Others  | 6        | 5.50%   | 14.2   | 2.56%   | 2.37    |
| ASIA           | 29       | 26.61%  | 218.1  | 39.29%  | 7.52    |
| EUROPE         | 12       | 11.01%  | 26.7   | 4.81%   | 2.23    |
| USA California | 43       | 39.45%  | 242.4  | 43.67%  | 5.64    |
| USA / Others   | 25       | 22.94%  | 67.9   | 12.23%  | 2.72    |
| USA            | 68       | 62.39%  | 310.3  | 55.90%  | 4.56    |
| General        | 109      | 100.00% | 555.1  | 100.00% | 5.09    |

### Table 12 – Continents and countries

### *Table 13 – Specific locations*

| Specific location              |        | irtups | Valuation (billion dollars, when applicable) |        |         |
|--------------------------------|--------|--------|--|--------|---------|
| Specific location              | Number | %      | Total  | %      | Average |
| Beijing, China                 | 10     | 9.17%  | 85.9   | 15.47% | 8.59    |
| Guangzhou, China               | 1      | 0.92%  | 2  | 0.36%  | 2       |
| Hangzhou, China                | 1      | 0.92%  | 1.5  | 0.27%  | 1.5     |
| Shanghai, China                | 3      | 2.75%  | 24.1   | 4.34%  | 8.03    |
| Shenzhen, China                | 1      | 0.92%  | 10   | 1.80%  | 10      |
| Tianjin, China                 | 1      | 0.92%  | 50   | 9.01%  | 50      |
| Bangalore, India               | 1      | 0.92%  | 11.6   | 2.09%  | 11.6    |
| Gurgaon, India                 | 1      | 0.92%  | 1.1  | 0.20%  | 1.1     |
| Mumbai, India                  | 1      | 0.92%  | 5  | 0.90%  | 5       |
| New Delhi, India               | 3      | 2.75%  | 12.7   | 2.29%  | 4.23    |
| Tel Aviv, Israel               | 1      | 0.92%  | 1.1  | 0.20%  | 1.1     |
| Singapore                      | 3      | 2.75%  | 9.8  | 1.77%  | 3.27    |
| Seoul, South Korea             | 2      | 1.83%  | 3.3  | 0.59%  | 1.65    |
| Paris, France                  | 1      | 0.92%  | 1.5  | 0.27%  | 1.5     |
| Berlin, Germany                | 3      | 2.75%  | 6.5  | 1.17%  | 2.17    |
| Tubingen, Germany              | 1      | 0.92%  | 1.7  | 0.31%  | 1.7     |
| Senningerberg, Luxembourg      | 1      | 0.92%  | 1.1  | 0.20%  | 1.1     |
| Amsterdam, Netherlands         | 1      | 0.92%  | 2.3  | 0.41%  | 2.3     |
| Stockholm, Sweden              | 2      | 1.83%  | 9.9  | 1.78%  | 4.95    |
| London, UK                     | 2      | 1.83%  | 2.2  | 0.40%  | 1.1     |
| Oxford, UK                     | 1      | 0.92%  | 1.5  | 0.27%  | 1.5     |
| Carlsbad, California, USA      | 1      | 0.92%  | 1.5  | 0.27%  | 1.5     |
| Emeryville, California, USA    | 1      | 0.92%  | 3.5  | 0.63%  | 3.5     |
| Hawthorne, California, USA     | 1      | 0.92%  | 12   | 2.16%  | 12      |
| Irvine, California, USA        | 1      | 0.92%  | 1.1  | 0.20%  | 1.1     |
| Milpitas, California, USA      | 1      | 0.92%  | 1.1  | 0.20%  | 1.1     |
| Mountain View, California, USA | 1      | 0.92%  | 1.8  | 0.32%  | 1.8     |
| Palo Alto, Californa, USA      | 7      | 6.42%  | 36.8   | 6.63%  | 5.26    |
| Redwood City, California, USA  | 2      | 1.83%  | 2.5  | 0.45%  | 1.25    |
| San Francisco, California, USA | 24     | 22.02% | 174.6  | 31.45% | 7.28    |
| San Mateo, California, USA     | 1      | 0.92%  | 1.3  | 0.23%  | 1.3     |
| Santa Monica, California, USA  | 1      | 0.92%  | 1.7  | 0.31%  | 1.7     |

| Sunnyvale, California, USA    | 2   | 1.83%   | 4.5   | 0.81%   | 2.25 |
|-------------------------------|-----|---------|-------|---------|------|
| Dania Beach, Florida, USA     | 1   | 0.92%   | 4.5   | 0.81%   | 4.5  |
| Fort Lauderdale, Florida, USA | 1   | 0.92%   | 1.6   | 0.29%   | 1.6  |
| Jacksonville, Florida, USA    | 1   | 0.92%   | 3     | 0.54%   | 3    |
| Chicago, Illinois, USA        | 2   | 1.83%   | 4     | 0.72%   | 2    |
| Northbrook,Illinois, USA      | 1   | 0.92%   | 1.5   | 0.27%   | 1.5  |
| Boston, Massachusetts, USA    | 1   | 0.92%   | 3.7   | 0.67%   | 3.7  |
| Cambridge, Massachusetts, USA | 1   | 0.92%   | 3     | 0.54%   | 3    |
| Needham, Massachusetts, USA   | 1   | 0.92%   | 1.2   | 0.22%   | 1.2  |
| Waltham, Massachusetts, USA   | 1   | 0.92%   | 1.1   | 0.20%   | 1.1  |
| New York, NY, USA             | 10  | 9.17%   | 33.1  | 5.96%   | 3.31 |
| Austin, Texas, USA            | 1   | 0.92%   | 2.4   | 0.43%   | 2.4  |
| American Fork, Utah, USA      | 1   | 0.92%   | 2.3   | 0.41%   | 2.3  |
| Provo, Utah, USA              | 2   | 1.83%   | 4     | 0.72%   | 2    |
| Arlington, Virginia, USA      | 1   | 0.92%   | 2.5   | 0.45%   | 2.5  |
| General                       | 109 | 100.00% | 555.1 | 100.00% | 5.09 |
|                               |     |         |       |         |      |

Sources for the tables 2-13 and the graphs 1-4: own analysis, evaluation and elaboration based on online information and resources (primarily, the websites of companies, and subsequently the Dow Jones Venture Source and The Wall Street Journal, LinkedIn, Glassdoor, Crunchbase Pro, Bloomberg, AngelList, Quora)

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# 4. Conclusions

Katia Giusepponi and Virginia Tosi

Based on technology and knowledge, the high-value startups analysed here capture and facilitate global tendencies, leveraging interconnectivity and sharing. They create strengths from the worldwide ecosystems in which they are immersed and which give them easier access to resources (Busenitz et al. 2003; Welter 2011; Spigel 2017).

They are physiologically focused on shaping markets and competitiveness. The effectiveness of their mission and vision characterises them.

The presence of women founders, although extremely rare, is in positive correlation with strategic perspective (Jennings and Brush 2013). Similarly, plurality of founders is in positive correlation with strategic perspective (in particular, level of shared vision), organisational profiles (specifically organisational culture) and value (Harper 2008).

Regarding organisational profiles, the measures of central tendency do not express high performance. However, the research findings show a correlation between dimensions of value (latest evaluation, valuation to funding) and organisational profiles, in particular culture, external collaboration and participative decision-making which emerge, thus, as key factors to be strengthened in order to increase the maturity of the enterprise.

Consequently, the main challenges and risks in maintaining success particularly involve:

- paying constant attention to people's behaviours and life-style, market, competition and opportunities arising from ecosystems;
- developing employee engagement and organisation maturity.

The main contribution of this work is to show the positive effects of profiles which can be linked to the category of plurality. In broad terms, this includes, from an internal perspective, factors such as the number of founders, attitudes to participation, and a sense of belonging and cooperation; and from an external perspective, factors such as the attitude towards collaboration and the ability to make use of fertile ecosystems, or to understand and interpret global trends (Feld 2012). However, the research has given rise to a number of reflections and insights into startups and their environment.

This work is generally focused on the 109 top startups worldwide and includes only brief considerations of differences among geographical areas. An in-depth country-by-country comparison would be an important perspective in order to improve the research contribution.

Furthermore, following these businesses over the long-term would be fruitful in order to better understand the factors for success or for failure.

## Appendix 1 – Startups considered

| 1-27                           | 28-54                       | 55-81               | 82-109                    |
|--------------------------------|-----------------------------|---------------------|---------------------------|
| Uber                           | Credit Karma                | Uptake              | Deem                      |
| Didi Chuxing                   | Tanium                      | Prosper Marketplace | Apttus                    |
| Xiaomi                         | Instacart                   | WePiao              | Thumbtack                 |
| Airbnb                         | LeSports                    | Sprinklr            | Robinhood                 |
| Palantir                       | Delivery Hero               | ZocDoc              | Ticket Monster            |
| Lufax                          | VANCL                       | AppNexus            | Rubrik                    |
| Meituan-Dianping               | Fanatics                    | Quora               | FanDuel                   |
| WeWork                         | DocuSign                    | Honest Co.          | Medallia                  |
| SpaceX                         | Grabtaxi                    | BuzzFeed            | Infinidat                 |
| Flipkart                       | Moderna                     | CureVac             | Warby Parker              |
| Pinterest                      | Wish (ContextLogic)         | Lakala.com          | Auto1 Group               |
| Dropbox                        | Bloom Energy                | MongoDB             | Automattic                |
| DJI                            | Oscar Health Insur-<br>ance | JetSmarter          | Global Fashion<br>Group   |
| Stripe                         | Qualtrics                   | Quanergy            | Actifio                   |
| Theranos                       | InMobi                      | Zoox                | Proteus Digital<br>Health |
| Spotify                        | OneWeb                      | Oxford Nanopore     | IronSource                |
| Zhong An Online                | Mozido                      | Jawbone             | Nextdoor                  |
| Lyft                           | Houzz                       | InsideSales.com     | Farfetch                  |
| Snapdeal                       | Adyen                       | Razer               | Shopclues.com             |
| Ola Cabs (ANI<br>Technologies) | Domo                        | Koudai Shopping     | TransferWise              |
| One97 Communica-<br>tions      | HelloFresh                  | BlaBlaCar           | Cylance                   |
| Magic Leap                     | Trendy Group                | Mu Sigma            | OpenDoor                  |
| Ele.me                         | Coupang                     | Unity Technologies  | View                      |
| Sea                            | Zenefits (YourPeo-<br>ple)  | Guahao.com          | Anaplan                   |
| SoFi (Social Fi-<br>nance)     | Blue Apron                  | Klarna              | Deliveroo                 |
| Slack                          | Github                      | Hike                | Gusto (ZenPayroll)        |
| Intarcia Therapeutics          | Avant                       | C3 IoT              | Jiuxian                   |
|                                |                             |                     | Aiwujiwu                  |

(109 startups valued at 1.1 billion dollars or more, as of May 2017)

Source: own analysis and elaboration based on data from *The Billion Dollar Startup Club* (Dow Jones Venture Source and The Wall Street Journal).

## Appendix 2 – Checklist

#### **ENTREPRENEUR PROFILES**

| Company    | Age (2017): | Age (at founda- | Number         | Number | Number   |
|------------|-------------|-----------------|----------------|--------|----------|
| founded in | average     | tion): average  | of co-founders | of men | of women |

#### STRATEGIC PERSPECTIVE

| Context interpr | etation         | Strategic orien | Strategic orientation |               |  |  |
|-----------------|-----------------|-----------------|-----------------------|---------------|--|--|
| and vision      |                 |                 | and mission           | and mission   |  |  |
| Evidence        | Level of shared | Effectiveness   | Evidence              | Effectiveness |  |  |
| y=1; n=0        | vision (1-5)*   | (1-5)*          | y=1; n=0              | (1-5)*        |  |  |

#### **ORGANISATIONAL PROFILES**

| Organizational culture    |                             |      |
|---------------------------|-----------------------------|------|
| Sense of belonging (1-5)* | Level of cooperation (1-5)* | Mean |
|                           |                             |      |

| Responsibilities vs skills, total 5 |        | Transformational vs transactional leadership, total 5 |                          |  |
|-------------------------------------|--------|---|--------------------------|--|
| Responsibilities                    | Skills | Transformational leader-<br>ship                      | Transactional leadership |  |

| Employee engagement: participative vs authori- Relationship model: level of collaboration |               |                             |                 |  |
|---|---------------|-----------------------------|-----------------|--|
| tative decision-making, total 5   |               | vs competitiveness, total 5 |                 |  |
| Participative   | Authoritative | Collaboration               | Competitiveness |  |

#### ABILITY TO ATTRACT CRITICAL FACTORS /VALUE

| People<br>(1-5)* | Knowledge<br>(1-5)* | Technologies | Financial<br>resources:<br>total equity<br>funding | Financial<br>resources:<br>latest valua-<br>tion | Valuation to | Rounds of<br>funding (cur-<br>rent) |
|------------------|---------------------|--------------|--|--|--------------|-------------------------------------|
|------------------|---------------------|--------------|--|--|--------------|-------------------------------------|

#### SOCIO-ECONOMIC PERSPECTIVE / NEEDS AND MARKETS

| Needs and markets  | Startups | Valuation | Valuation |
|--------------------|----------|-----------|-----------|
| ineeds and markets | (number) | (total)   | (average) |

#### CONTINENTS, COUNTRIES AND SPECIFIC LOCATIONS

| Continents Countries | Countries | Specific loca- | Startups | Valuation | Valuation |
|----------------------|-----------|----------------|----------|-----------|-----------|
|                      | Countries | tions          | (number) | (total)   | (average) |

(\*) 0 =highly negative, 1 =widely negative, 2 =slightly negative, 3 =slightly positive, =widely positive and 5 =highly positive.

Source: own analysis and elaboration.

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## Authors' contributions

This co-authored work is the result of a research project jointly undertaken by KG, ET and VT.

KG wrote the section: *3.Results and discussion*; KG and ET wrote the section: *1.Theoretical framework*; KG and VT wrote the sections: *2.Methodology*; *4.Conclusions*.

Research into entrepreneurial factors of success and failure continuously improves through observing and studying new players in the business world.

This work focuses on top startups in the world and seeks to understand their current habitat, what they excel in, and also the challenges awaiting them.

Based on technology and knowledge, the high-value startups analysed here capture and facilitate global tendencies, leveraging interconnectivity and sharing.

They create strengths from the worldwide ecosystems in which they are immersed and which give them easier access to resources but the organisational profiles often represent contexts of weakness and fundamental challenge.

The main contribution of this work is to show the positive effects of plurality. In particular this concerns the number of founders, attitudes to participation, and a sense of belonging and cooperation; and from an external perspective, factors such as the attitude towards collaboration and the ability to make use of fertile ecosystems, or to understand and interpret global trends.

Moreover, an effort to link strategic, organizational and social profiles has been made, creating a model for understanding entrepreneurship which will also be useful for comparing future evidence.

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